

NCP Choices:

Finding work

Staying employed

Paying child support

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Program Model:

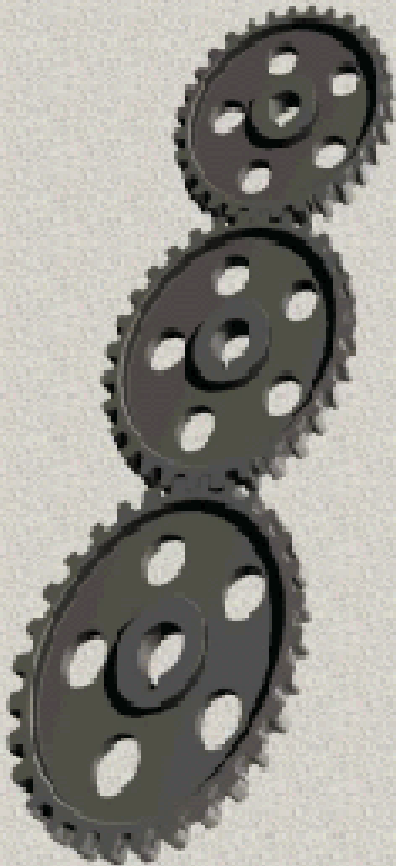
Enhanced employment services for NCPs with immediate sanctions for those who fail to comply

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Child Support

- Identifies and preps cases
- Monitors payments and WF report
- Prepare legal actions as needed

Workforce

- Intake at court
- Provide services/monitor compliance
- Reporting to CS and courts

Courts

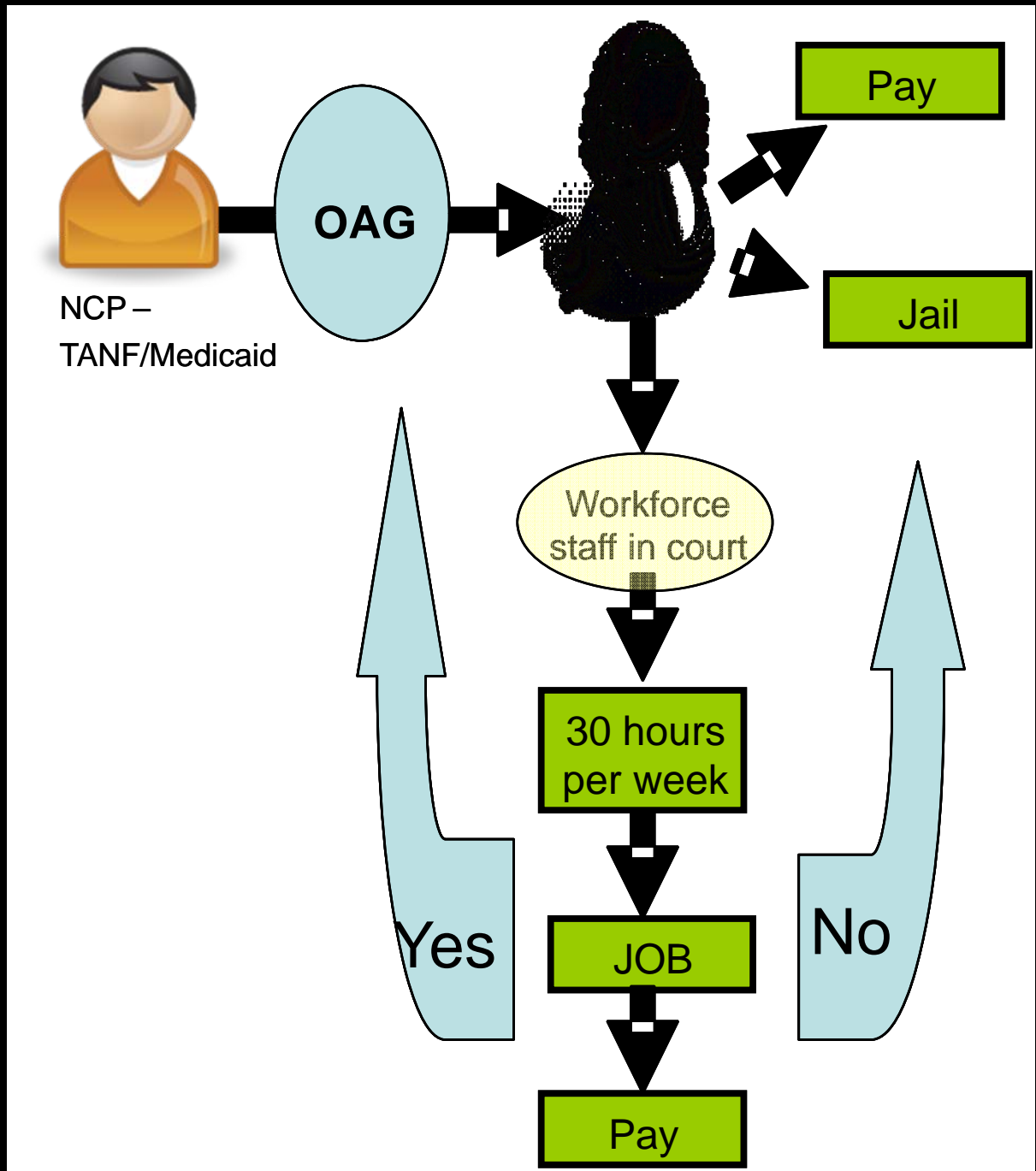
- Order participation in program
- Conduct compliance hearings
- Swift and certain consequences

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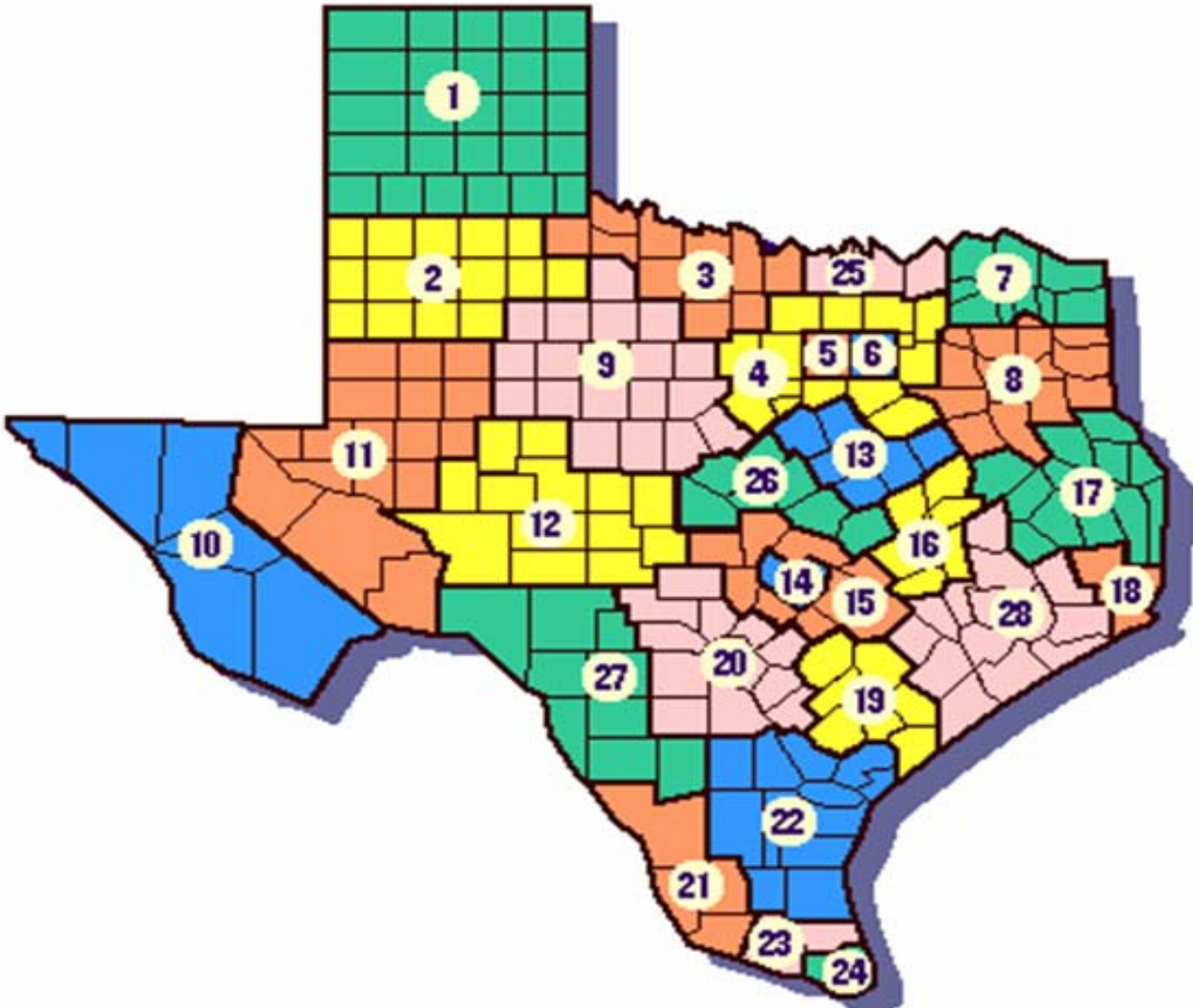
Paying child support



NCP Choices:

- Finding work
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- Paying child support

Texas – Local Workforce Development Boards

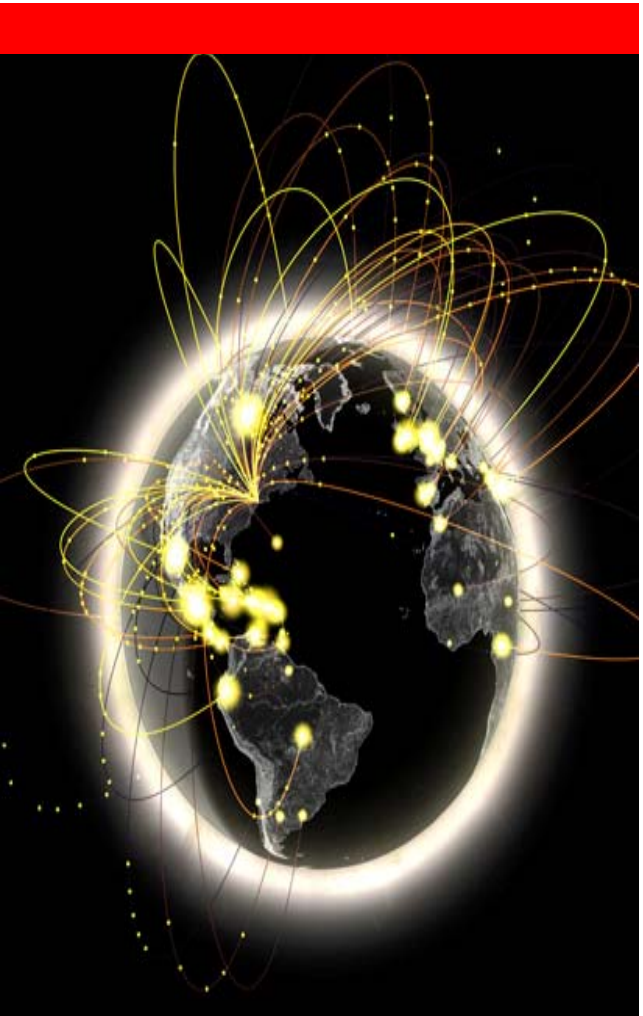


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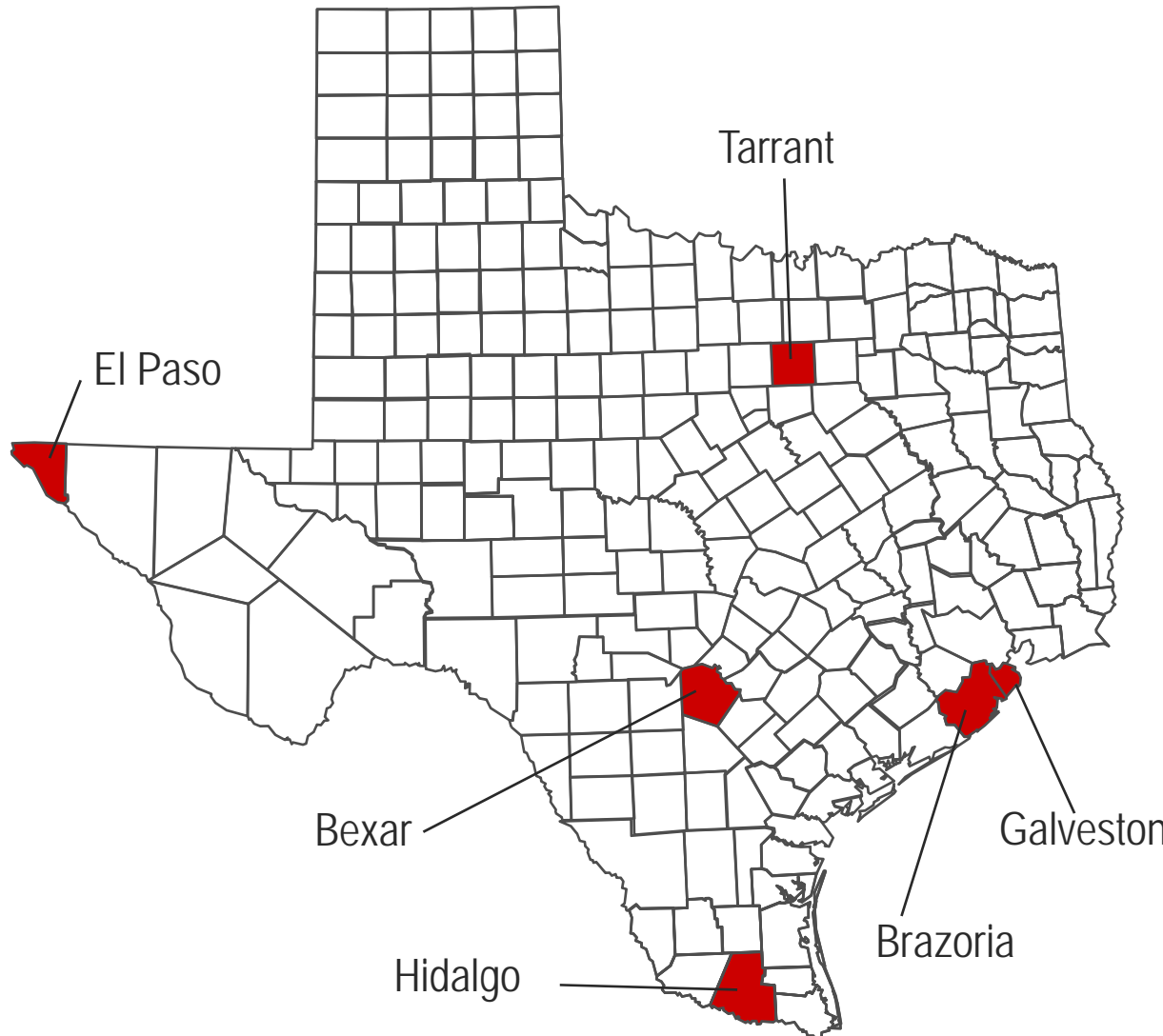
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Original Pilot Sites (2005 -6)



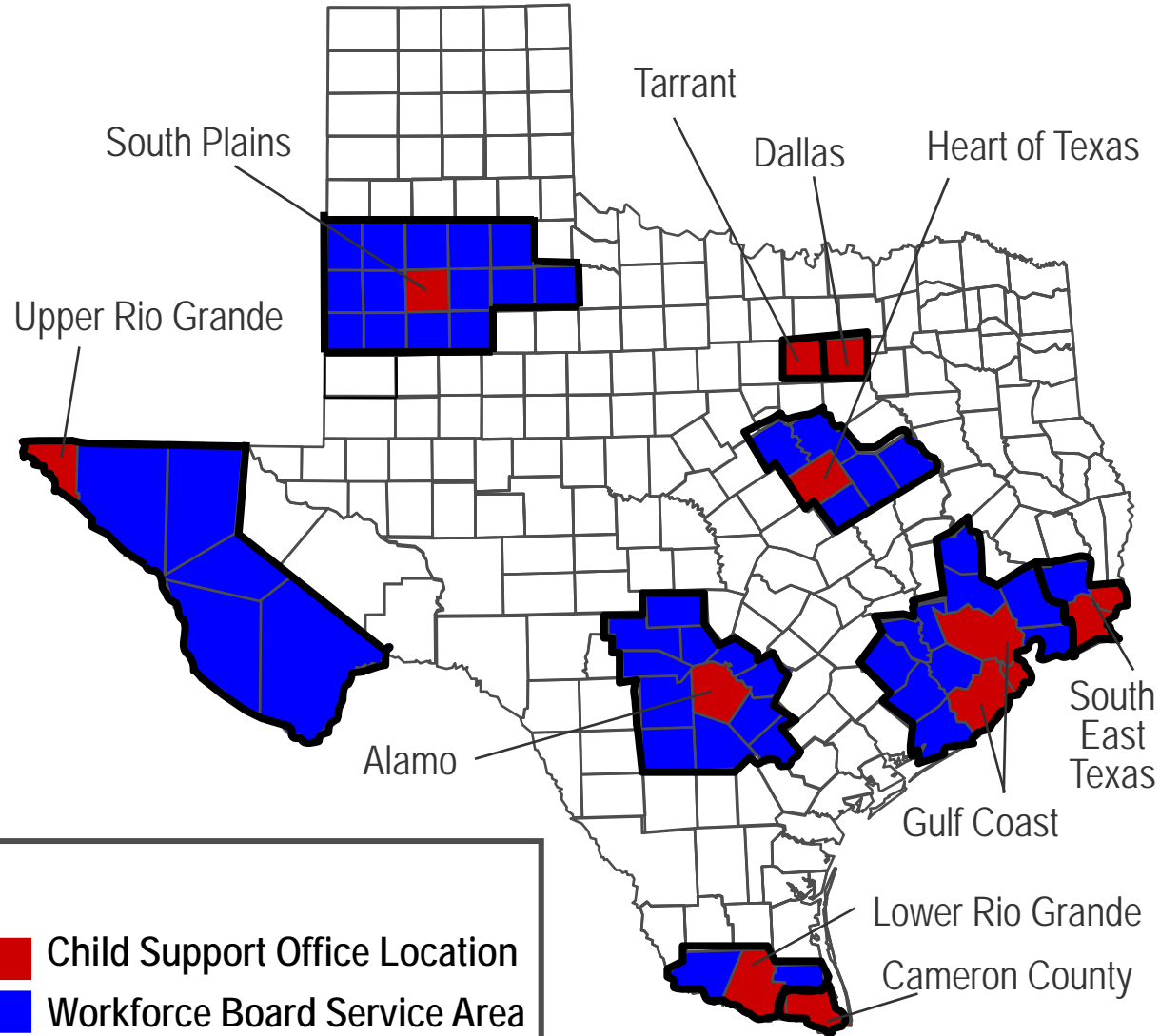
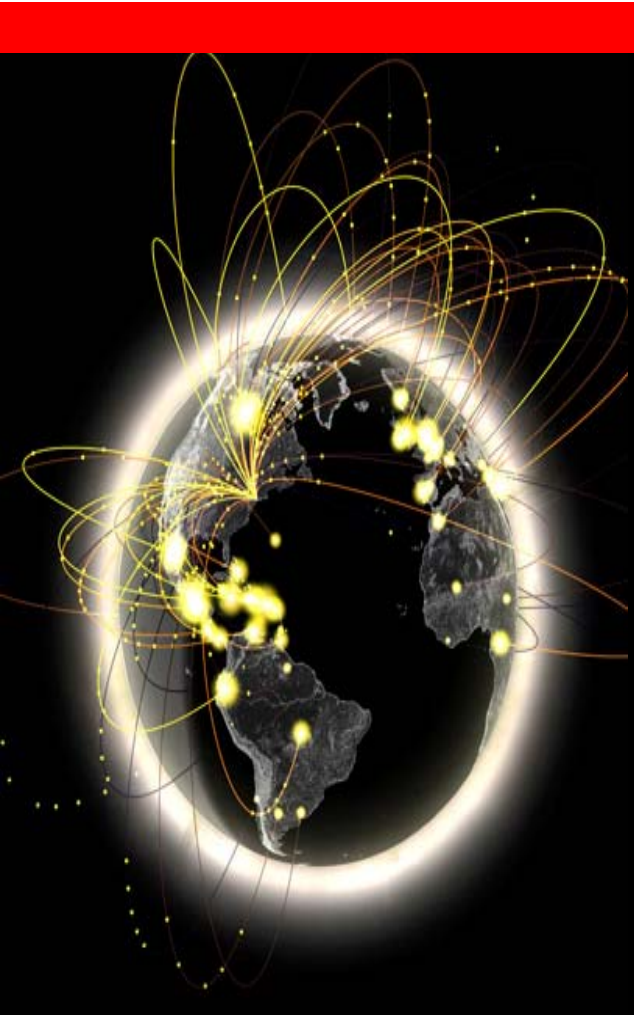
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First Round of Expansion (2007)



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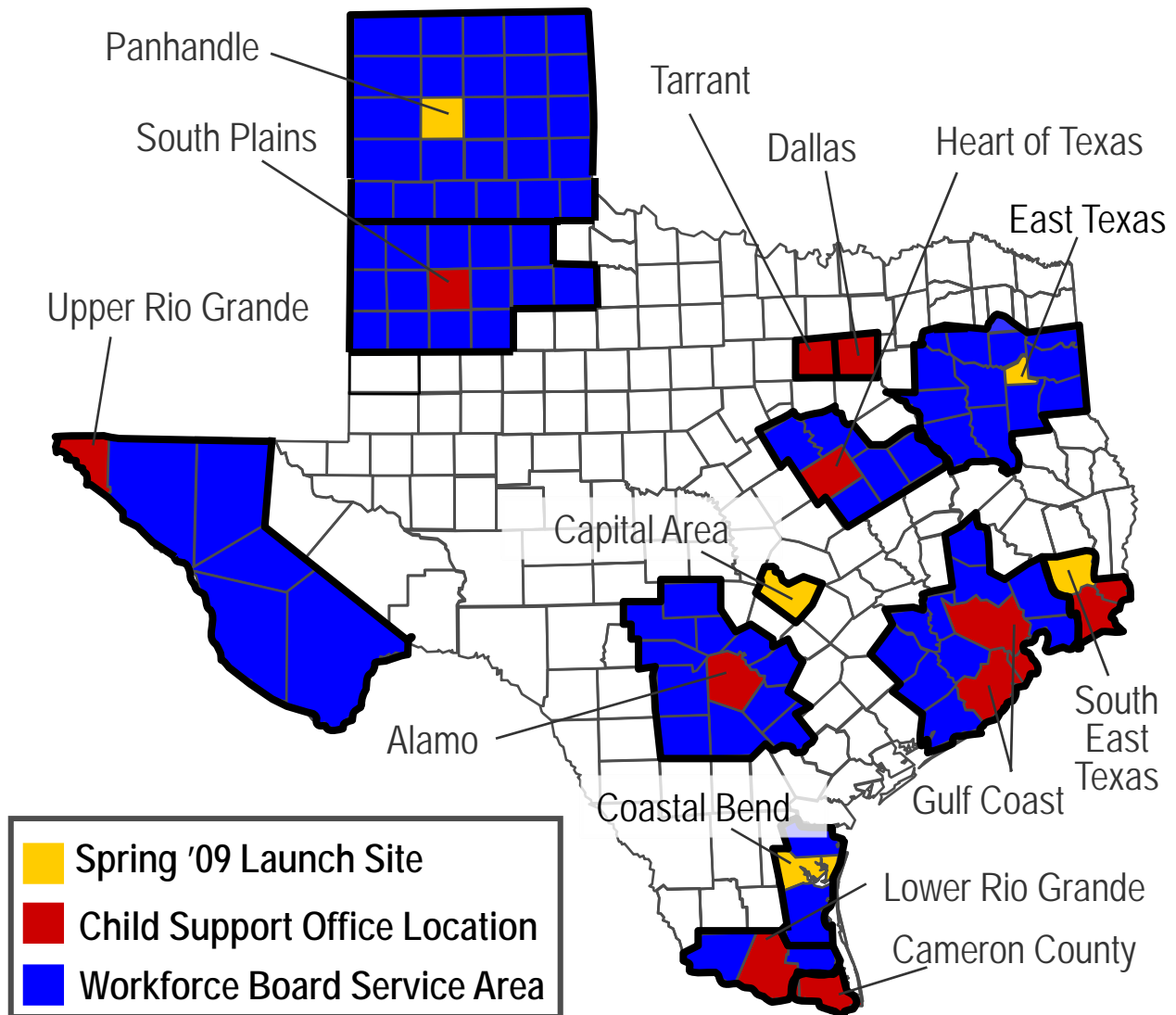
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Spring 2009 Expansion



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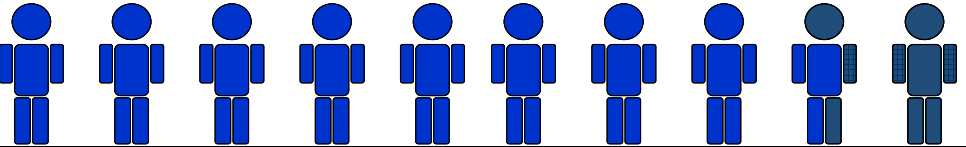
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Employment Outcomes

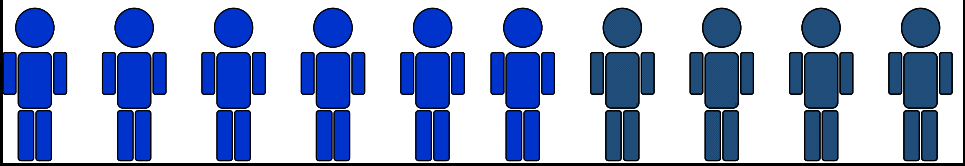
Among NCP Choices participants, almost 9 out of 10 enter employment

- 87% of participating NCPs enter employment
- On average, within 8 weeks of program entry



6 out of 10 program participants retain employment for at least six months

- 61% of participating NCPs retain employment for at least six months



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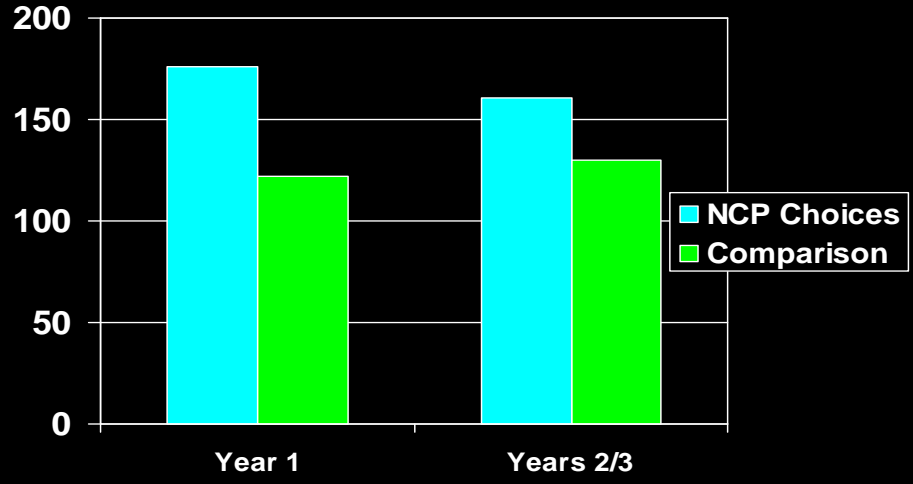
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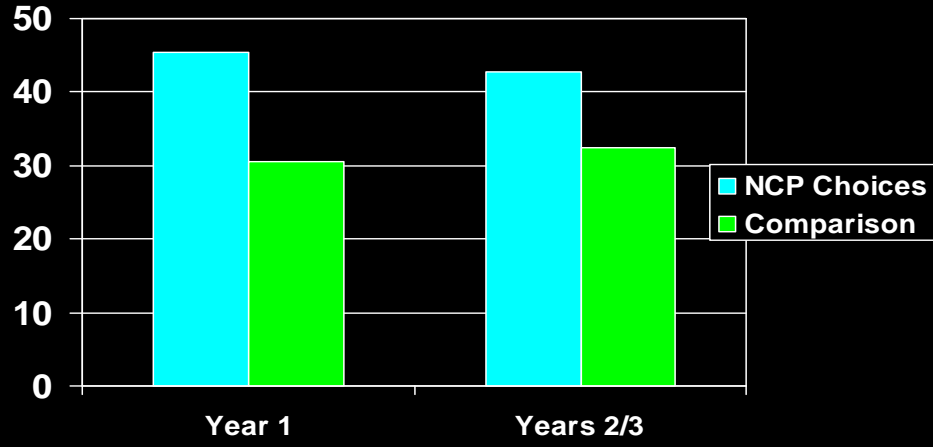


Child Support Outcomes

Average amount paid per month



Percent of time child support paid



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Cost Savings and Effectiveness

- Avg. cost per participant \$800 – child support collections per participant \$3150
- 10% of child support payments (>\$1mil to date) recovered assistance
- 17% drop in TANF use by treatment group custodial parents
- Treatment NCPs one quarter as likely to apply for UI benefits
- Impact on federal child support performance measures
- Diversion of NCPs from jail for non-payment

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Why it works: Policy and Program Implications

- Partners focus on what they do best
- Tight communication – NCPs don't slip or fall through cracks
- Workforce staff in courtroom – clear link to consequences
- Overcome technology barriers between agencies

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Technology to support implementation –

“COLTS” Choices Online Tracking System

The screenshot shows the Attorney General of Texas website with the COLTS admin interface. The page title is 'ATTORNEY GENERAL OF TEXAS GREG ABBOTT'. The navigation menu includes Home, Child Support, Consumer Protection, Crime Victims, Criminal Justice, Open Government, Opinions, and Senior Texans. The main content area has a search filter section with the following fields: Site (Cameron/Brownsville), Year (2008), Month Ordered (August), A/W (All), Capias (All), WF Status (All), and Colts Status (Open). A 'Filter' button is located to the right of the filter fields. Below the filter section, there is a table titled '10 NCPs LISTED FOR REGION: CAMERON/BROWNSVILLE'. The table has columns for Name (Last, First), Office, Type, CS Payments, A/W, SSN, 14-Day, 30-Day, 90-Day, Capias?, and WF Status. The table lists 10 NCPs with their respective details. A summary row at the bottom of the table shows 'Total Collected: \$13,024.20' and a breakdown of compliant and non-compliant cases.

Name (Last, First)	Office	Type	CS Payments	A/W	SSN	14-Day	30-Day	90-Day	Capias?	WF Status		
D [redacted] Juan Jose	307	ENF	\$1,500.00		4 [redacted] 1					OPEN		
D [redacted] Teresa	307	ENF	\$192.30		4 [redacted] 3	N				OPEN		
D [redacted] Oscar J	307	ENF	\$607.25		4 [redacted] 1					CLOSED		
D [redacted] Juan S	307	ENF	\$430.00		3 [redacted] 2	N	N	N		CLOSED		
D [redacted] Ernesto	307	ENF	\$1,321.58		6 [redacted] 5	N	N			CLOSED		
D [redacted] Jaime	307	ENF	\$0.00		4 [redacted] 1	N	N	N		CLOSED		
D [redacted] Ismael	307	ENF	\$4,069.99		4 [redacted] 0					OPEN		
D [redacted] Juan	307	ENF	\$1,543.08		4 [redacted] 9					OPEN		
Total CS Payments		307	\$9,664.20									
Name (Last, First)	Office	Type	CS Payments	A/W	SSN	14-Day	30-Day	90-Day	Capias?	WF Status		
D [redacted] Eddie	308	ENF	\$210.00		4 [redacted] 24		N	N		CLOSED		
D [redacted] David	308	ENF	\$3,150.00		4 [redacted] 5					OPEN		
Total CS Payments		308	\$3,360.00									
Total Collected: \$13,024.20						0	Compliant:	6	6	7	Issued:	Closed:
							Non-Compliant:	4	4	3	0	5
							N/A:	0				

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Going...,going..., gone to scale

August 31, 2010

- 28 Workforce Boards
- 62 Child Support Offices
- 42 Title IV-D Assoc. Judges
- 8000 NCPs per year
- 12,800 families per year
- \$17 million in collections

